October 2018



# A QUICK REMINDER ON HOW TO RECYCLE CARDBOARD:



Remove ALL plastic and Styrofoam from the box



Flatten the box



Dirty cardboard (like pizza boxes) are not recyclable



If it's snowing or raining, wait until the next week to recycle paper and cardboard products.



NOTICE OF PROCEDURE FOR REQUESTING
INFORMATION FROM OR REGISTERING
COMPLAINTS WITH
MANNING MUNICIPAL UTILITIES
CONCERNING GAS OR ELECTRICITY SERVICE

Persons desiring to request information from or register complaints concerning GAS or ELECTRIC service may do so by contacting:

UTILITY MANAGER

Jeremy Carroll

321 Center Street, Manning, IA 51455
jeremy@mmctsu.com

712-655-3214

If the utility has not been able to help you with your problem concerning your gas or electricity service, you may contact the lowa Utilities Board toll free at 1-877-565-4450. You may also write the lowa Utilities Board at: 1375 E. Court Ave., Room 69, Des Moines, lowa 50319-0069, or by Email at customer@iub.iowa.gov





"PS" is Project Share - a program that assists needy households in paying their winter energy bills. You can help this effort by adding a regular Project Share contribution to your utility payment, or by making a direct donation to Project Share. These funds are distributed to your neighbors in need.

A local social service agency carefully identifies those residents who qualify, and a local committee oversees Project Share to guarantee that all contributions are handled equitably and efficiently.

Adding a "PS" - a Project Share contribution to your utility payment each month is a simple way to share some warmth with those who need it.

Please return this form to Manning Municipal Utilities with your contribution.



Yes, I'd like to help a neighbor with a tax-deductible contribution to Project Share.

Name	
Address	
City	Phone
I will contribute \$ per month to Project Share. I understand this amount will be billed to me monthly.	
I have enclosed a \$ donation to Project Share.	



## 2018-2019 LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM

The 2018-2019 Low-Income Home Energy Assistance Program (LIHEAP) is a federally-funded program that has been established to help qualifying low-income lowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season.

### WHERE TO APPLY (Applications by appointment):

Carroll New Opportunities 23751 Hwy 30 E, PO Box 427, Carroll, IA 51401 Phone: 712-792-9266

## **WHEN TO APPLY:**

- \*\* Elderly \*60+ and/or disabled October 1, 2018 —April 30, 2019
- \*\* All other households November 1, 2018 April 30, 2019

## WHAT TO BRING WTH YOU: HOUSEHOLD INCOME GUIDELINES

## **Proof of Income**

- Most Recent 1 Month OR
- Most Recent Federal Income Tax Form
- Include Check Stubs, Award Letters from Social Security, etc.

## From the Same Time Period as Above include:

- FIP
- Child Support
- Pension
- OTHER Income Sources

### Additional Items to Bring With you:

- Social Security card or Driver's license documentation
- Names, Birth Dates of ALL in Household
- Most Recent Heat Bill
- Most Recent Electric Bill (if separate from Heat Bill)

Household	Annual
<u>Size</u>	Gross Income
1	\$21,245
2	\$28,805
3	\$36,365
4	\$43,925
5	\$51,485
6	\$59,045
7	\$66,605
8	\$74,165

For family units with more than eight members, add \$7,560 annually, for each additional member