October 2019





Manning Municipal Utilities 321 Center Street Manning, IA 51455 712-655-3905



"PS" is **Project Share** – a program that assists needy households in paying their winter energy bills. You can help this effort by adding a regular **Project Share** contribution to your utility payment, or by making a direct donation to Project Share. These funds are distributed to your neighbors in need.

A local social service agency carefully identifies those residents who qualify, and a local committee oversees Project Share to guarantee that all contributions are handled equitably and efficiently.

Adding a "PS" – a Project Share contribution to your utility payment each month is a simple way to share some warmth with those who need it.



To help a neighbor

Yes, I'd like to help a neighbor with a tax-deductible contribution to Project Share.

Name Address		
	I will contribute \$ per month to Project Share. I understand this amount will be billed to me monthly.	
☐ I have enclosed a \$	donation to Project Share.	

NOTICE OF PROCEDURE FOR REQUESTING INFORMATION FROM OR REGISTERING COMPLAINTS WITH Manning Municipal Utilities CONCERNING GAS OR ELECTRICITY SERVICE

Persons desiring to request information from or register complaints with Manning Municipal Utilities CONCERNING GAS OR ELECTRICITY SERVICE may do so by contacting:

Jeremy Carroll, General Manager 321 Center Street, Manning, IA 51455 jeremy@mmctsu.com - 712-655-3905

If the utility has not been able to help you with your problem concerning your gas or electricity service, you may contact the lowa Utilities Board toll free at 1-877-565-4450. You may also write the lowa Utilities Board at

1375 E. Court Ave., Room 69, Des Moines, Iowa 50319-0069, or by E-mail at customer@iub.iowa.gov

2019-2020 IOWA HOME ENERGY ASSISTANCE PROGRAM

ATTENTION: RESIDENTIAL CUSTOMERS NEED HELP WITH YOUR HEATING BILL?

The 2019-2020 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income lowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season.

The assistance is based on household income, household size, type of fuel, and type of housing.

If you are not sure where to apply, Dial 2-1-1, or visit https://humanrights.iowa.gov/dcaa/where-apply to contact your local community action agency, or write to:

LIHEAP

Iowa Department of Human Rights Capitol Complex Des Moines. IA 50319

WHEN TO APPLY:

•Elderly (60 & over) and/or disabled:

October 1, 2019 to April 30, 2020

•All other households:

November 1, 2019 to April 30, 2020

WHAT TO TAKE:

- •Proof of Income (for all household members age 19, and over) Check stubs from the previous 30 days, award letter from Social Security or 2018 tax return
- •Social Security numbers for <u>all</u> household members (documentation required)
- •Recent heat bill
- •Recent electric bill
- •If you receive alimony or child support, it will also need to be verified.

Household	Annual
<u>Size</u>	Gross Income
1	\$21,858
2	\$29,593
3	\$37,328
4	\$45,063
5	\$52,798
6	\$60,533
7	\$68,268
8	\$76,003

For family units with more than eight members, add \$7,735 annually, for each additional member

WAGE EARNERS:

Please bring copies of your check stubs for the 30-day period preceding the date of application, or a copy of your federal income tax return.

FIXED INCOME:

This income may include: Social Security Benefits, Supplemental Security Income, Family Investment Program, Veteran's Assistance, Unemployment Insurance, and pensions. Please bring copies of your check stubs from the previous 30 days.

SELF-EMPLOYED/FARMERS:

Please bring a copy of your most recent federal income tax return.

FIP RECIPIENTS:

Please bring your current DHS Notice of Decision or contact your local office for acceptable document information.